

We believe that everyone should follow their curiosity, have opportunities for self-expression and breathing space and so...

We Promise to...



<b>Respect ourselves, each other and nature</b>	We actively safeguard the people and natural world we work with	Keep work areas, safe, clean and tidy. Always report concerns, no matter how small, by following Wolves Play Café policies and procedures.
<b>Believe the whole community is our team</b>	We listen to and include all the partners and people we meet	A warm welcome is extended to everyone
<b>Be facilitators</b>	We encourage and support play and learning opportunities following the lead of the learner	Provide opportunities for creativity, self-expression and breathing space
<b>Share good practice</b>	We pass on good ideas and activities that have gone well and happily receive ideas, feedback and constructive criticism	Keep up to date and research other providers' offers. Read articles, books and social media posts. Amend, update and review regularly our own organisational practice. Actively seek feedback through surveys, comments and metrics
<b>Be positive</b>	We frame all experiences as learning opportunities taking lessons from things that go wrong as well as those that work well	Regular open and honest team meetings to find out things that are working well and those that are not going so well
<b>Be cooperative</b>	We view situations with empathy	Regular open and honest team meetings to find out things that are working well and those that are not going so well
<b>Support each other</b>	We give our time and presence	Regular open and honest team meetings to find out things that are working well and those that are not going so well
<b>Be present</b>	We 'tune in' to the job in hand. Take time to be mindful and relate to the moment	Give our full attention to the task in hand be it with colleagues, visitors or nature
<b>Be reflective</b>	We regularly take time to review our work, relationships and attitudes	Regular open and honest team meetings to find out things that are working well and those that are not going so well
<b>Be impeccable with our words</b>	We are careful with the words we use and sentiments we convey	Take time to think about the impressions and impacts we make on our colleagues, visitors and partners
<b>Do our best</b>	We keep these promises	Keep these promises
<b>'Air' our concerns</b>	We communicate our feelings respectfully with the aim of returning to stability	Ask for 'Air Time'*
<b>Not take things personally</b>	We treat all ideas, worries and comments with empathy and respect for the other person	Ask for 'Air Time'*
<b>Not make assumptions</b>	We listen with empathy and respect for the other person	A warm welcome is extended to everyone. Provide opportunities for creativity, self-expression and breathing space

